## MyEnroller<sup>sм</sup> Voice Authorization Instructions



## The voice authorization process allows a writing agent to capture a recorded voice signature through a GWIC conference line.

Please note: If you do not have conference line capabilities on your phone, you will not be able to utilize this signature option.

## To capture the voice signature, follow these instructions on MyEnroller:

1. Select the "Voice Authorization" signature option for the applicant and/or owner.





- If the application is not submitted immediately following the voice signature and you need to revisit the application at a later time, you will have to capture a new Voice Authorization recording.
- If you enter in the wrong five-digit code by mistake, end the conference call and call the 800 number again. You will not be able to re-enter the code.
- The five-digit code is specific to each enrollment. It will remain the same if you need to revisit the application at a later time.
- 2. Select "Request for Voice Authorization by Agent," and an 800 phone number, instructions, and guide will appear.

MYENROLLER	
signature options - voice auth Primary Applicant's Signature	
Request for Voice Authorization by Agent	<b>9</b>

## **IMPORTANT:**

- This is a conference call.
- The **five-digit code must be entered correctly followed by #** in order for the recording to be automatically attached to the application file. If the five-digit code is entered incorrectly, admin services will have to manually attach the recording, which may cause a delay in the underwriting process.

- If there's a busy signal after dialing the 800 phone number, please try calling again.
- The guide must be read verbatim.

MYENROLLER	Online ×
signature options - voice auth Primary Applicant's Signature	
Request for Echo Voice Authorization by Agent	
Request for Voice Authorization by Agent	•
866-582-8900 Please call this number with your applicant to record the Voice Authori: reading the text below verbatim. You will need to enter the following co beginning of the call. Do NOT enter the 5-digit code until prompted. Code: 31128 # Press # to save and end your recording. The applicant must respond to questions for the recording to be valid.	ode at the
The following guide must be followed verbatim in taking the voice sign	ature. Please record the entire conversation.
[START RECORDING]	
1. This is TEST TEST USERSEVEN, Agent Number 1499999, on 3/20/202 Final Expense Whole Life insurance.	20 3:30:29 PM. to perform a Voice Authorization for Test Person who is applying for
acknowledge you understand and agree to all terms and conditions, inclu questions I will ask. If you do not understand or do not agree with any o	he terms and conditions of the application and related notice forms. You may uding your answers in the application, simply by saying 'I agree' or "Yes" to the f the following questions, please say 'No' or 'I do not agree.' Your recorded answer will fifet as similon a paner contract. <b>Test Person</b> , do you agree to use a yoice signature for
Previous Navigation	Save and Close 🔄 Return to Quote Next 会

3. When the voice authorization is complete, press # to save and end the recording.

Please note: If you do not press #, the recording will not be saved.

💼 REMI	INDER INFORMATION	×
1	<b>REMINDER:</b> Make sure you've hit # to save and stop the voice authorization recording.	
		ok

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